

....., on .....  
(place, date)

### CUSTOMER COMPLAINT FORM

#### 1. Customer details

<b>Name and Surname</b>	
<b>Address</b>	
<b>E-mail Telephone</b>	

#### 2. Subject of the complaint

<b>Goods</b> (code/serial number, name)	
<b>Date of purchase</b>	
<b>Description of the defect</b> (including the time when the defect occurred)	

#### 3. The customer's request (in connection with Article 561 of the Act of 23 April 1964 - Civil Code):

- repair of the Goods free of charge
- replacement of the Goods
- withdrawal from the agreement and return of the amount paid\*
- price discount\*

**\*Information:** The Customer shall be entitled to demand the return of the amount paid or discount of the price of the Goods, unless the Seller immediately and without undue inconvenience for the Customer replaces the defective Goods or removes the defects. This limitation shall not apply if the Goods have already been replaced or repaired by the Seller, or if the Seller has failed to repair or replace the Goods with new ones.

.....  
(customer's signature)